Course Specification
Student Version

Course Title:	Communication Skills
Course Code:	COMM 101
Department:	Common Sciences
Program:	Bachelor of Dental Surgery
College:	Vision College in Riyadh
Institution:	Vision College in Riyadh
Revised:	August 2026

A. Course Identification

1. Credit hours: 2 (2+0+0)
2. Level/year at which this course is offered: Level 2/Year 1
3. Pre-requisites for this course (if any): None
4. Co-requisites for this course (if any): None

B. Teaching Methods

1	Lecture
2	Seminar/ Presentation

C. Course Description and Main objective

1. Course Description

- This course introduces the students to the basic concepts of effective human communication.
- It focuses on the development of communication skills and the basic components of the communication process.
- It provides a comprehensive coverage of major issues-including organizational conflict, leadership, values, change, diversity, technology, and ethical behavior- offering students the most through introduction to the current fields of organizational communication.
- The course will also examine the environmental and behavioral impediments of effective communications.

2. Course Main Objective

The main objective of this course is to introduce the students to the basic concepts of effective human communication.

3. Course Objectives:

At the end of this course the students will be able to :

- Describe the process and components of communication.
- Identify the environmental and behavioral impediments of effective communication
- Communicate effectively with patients and staff.
- Understand the value of listening.
- Negotiate effectively with top management and subordinate.
- Utilize the various communication methods and tools.

D. Course Content

No.	List of Topics
Theoretical Lectures	
1	Introduction & Orientation
2	Introduction to Communication

3	Communication in Health care
4	The process and components of communication
5	The goals, reasons, and hurdles of communication
6	The psychology of communication
7	Effective communication
8	Healthcare team communication
9	Massage and meaning
10	Interpersonal communication
11	Listening
12	Conflict resolution and negotiation
13	Presenting Students presentation

E. Assessment tools

#	Assessment task	Time	Percentage of Total Assessment Score
1	Assignments	During the Semester	10 %
2	Presentation	During the Semester	10%
3	Quizzes	First Quiz & Second Quiz	10% (each 5)
4	Midterm Exam	Midterm Exam period	30%
5	Final Written exam	Final exam period	40%
	Total		**100%**

F. Learning Resources

Required Textbooks	Communication-skills-for-the-healthcare-professional by Laurie Kelly McCorry & Jeff Mason
Essential Reference Material	Communication-skills-for-the-healthcare-professional by Laurie Kelly McCorry & Jeff Mason
Electronic Material	//